



5<sup>th</sup> January 2021

### **COVID-19 - A MESSAGE TO OUR CUSTOMERS**

Original Style is a global brand with family values at the heart of everything we do. The care for our customers and colleagues remains our uppermost priority during the COVID-19 outbreak. We will continue to provide our customers with quality customer service and products whilst closely monitoring daily developments and following government guidelines.

### **NEW LOCKDOWN MEASURES**

We'd like to reassure our customers that we remain fully operational.

Whilst we are all being told to stay at home you may find your local retailer is closed, however, our Customer Service team are working remotely and are ready to help if you have any enquiries regarding an existing or upcoming project. During this time, we are also able to offer a sample service on behalf of our retailers.

**If you'd like to speak to a member of our Customer Service team,  
please email [info@originalstyle.com](mailto:info@originalstyle.com) or call +44 (0)1392 473005.**

Whilst restrictions are increased, there may be interruptions to third party delivery and supplier services and we apologise in advance if you are affected by any delays – we will do our best to minimise any disruptions.

Our parent company, Original Style has followed the guidance by the UK government in relation to working during the current pandemic. By use of social distancing, face coverings, screens, remote working, and heightened hygiene procedures we can ensure we are doing all we can to prevent the spread of COVID-19 while keeping our staff and customers safe during these difficult times.

Best regards,

**The Original Style Team**

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